



## Resolved: Known Issue - KI9.2-133\_ePro: Closed Requisitions Not Liquidating

UPDATED: October 20, 2020

STATUS: Resolved

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RESOLUTION: An Oracle fix was applied to production on October 16, 2020 to resolve this issue. Requisitions now liquidate pre-encumbrance balances when the Closed Requisition Process runs.

NAVIGATION: NavBar > Navigator > Purchasing > Requisitions > Reconcile Requisitions > Close Requisitions

ISSUE: Requisitions were not liquidating pre-encumbrance balances when the Close Requisition Process ran.

ORIGINALLY POSTED: June 16, 2020

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MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).

