Resolved: Known Issue KI9.2-132_GL - Journal Spreadsheet Upload Error

UPDATED: June 2, 2020

STATUS: Resolved

RESOLUTION ITS applied a fix to correct the issue with the Journal Spreadsheet Upload Process. Users can now run the process successfully.

For assistance with the Journal Spreadsheet Upload Process, see business process GL_020_033 - Batch Spreadsheet Journal Import.

NAVIGATION: General Ledger > Journals > Import Journals > Spreadsheet Journals

ISSUE: Following Release 5.56 applied May 29, 2020, users working with the BOR Journal Upload spreadsheet are receiving the following error message when running the Spreadsheet Journal Upload process.

Invalid parameter for GetAttachment(). Check environment variable PS_FILEDIR in processscheduler.cfg (5905-110)

ORIGINALLY POSTED: June 1, 2020

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the ITS Customer Services website.